

Toms decides to expand product recall

Toms expands the product recall from November to include further products and “best before” dates. We have decided to expand the product recall to ensure that the consumers can have full confidence in the quality of our products. The recall in November was initiated after plastic was discovered in some of our marzipan bars, the plastic originated from broken lamellas in one of our machines.

CEO Carsten Thomsen would like to underline, that the expanded recall is initiated regardless of the fact, that Toms hasn't received any new customer complaints, regarding the other products that are covered by the extended recall:

“We take this action to eliminate any uncertainties, to ensure that our consumers continuously can have confidence in Toms, and trust the quality of our products”.

The expanded recall is quite extensive, and Toms regret the inconvenience conveyed for both customers and consumers:

“We regret the uncertainty and the inconvenience, caused by this extensive recall and we would like to apologize to both our customers and consumers. But the trustworthiness of Toms and the quality of our products is paramount” CEO Carsten Thomsen ends.

Background

The case concerned previous findings of plastic in already recalled products. The plastic pieces varied in sizes of up to 3 cm and derived from defect plastic lamellas in a machine in Toms' production. The lamellas are made of plastic approved for food contact.

The products are sold to wholesalers and retailers in Denmark, Hungary, Finland, Estonia, Poland, UK, Belgium, Spain, Slovakia, Germany, Ireland, Sweden, Portugal, France, Holland, Norway, Iceland, Faroe Islands, Greenland, Malta, Switzerland, Turkey, Israel, Singapore, India, Lebanon, UAE, Qatar, Syria, Russia, Armenia and Belarus.

The company recalling is:















Toms Group A/S
Toms Allé 1
DK-2750 Ballerup

Please accept our apologies for the inconvenience caused, we reimburse the products with the “BBD dates” and corresponding article numbers, as mentioned in the above list against documentation such as a receipt or photo.

Should you have any questions please do not hesitate to contact Toms by mail: tomskvalitet@tomsgroup.com, or through our contact form on our website www.tomsgroup.com.

Press requests: Contact our Press dept., presse@tomsgroup.com, 44891000.

The following products are entailed in the recall:

Product	DESCRIPTION	EAN	UNTIL B.B.D.
	Anthon Berg Sweet Moments Marzipan Bar Mini 7x165g	5774540905808	25-11-2018
	Anthon Berg Sweet Moments Marzipan Collection 400g	5774540909509	28-09-2018
	Anthon Berg After Dinner Sweet 210g	5774540814100	14-05-2018
	Anthon Berg Marzipan Bar Cognac 7x40g	5774540897455	23-10-2018
	Anthon Berg Marzipan Bar Cognac 40g	57540573	02-10-2018
	Anthon Berg Marzipan Bar Whisky 40g	5774540935805	03-10-2018
	Toms Filled Chocolates 205g	5774540046556	30-09-2018
	BOGØ Purple Box 200g	5774540240152	08-10-2018
	Anthon Berg Diplomat 1000g	5774540915104	30-09-2018
	Anthon Berg Signature Selection 500g	5774540950006	26-10-2018
	Anthon Berg Favourites 150g	5774540966502	04-10-2018
	Anthon Berg Favourites 300g	5774540952901	15-11-2018
	Anthon Berg Luxury Gold 200g	5774540949000	29-09-2018
	Anthon Berg Luxury Gold 300g	5774540950402	13-10-2018

	Anthon Berg Luxury Gold 300g	5774540966304	01-10-2018
	Anthon Berg Luxury Gold 400g	5774540941301	01-10-2018
	Anthon Berg Luxury Gold 600g	5774540966106	08-10-2018
	Anthon Berg Luxury Gold 800g	5774540910703	01-10-2018